



Recruitment Information

Visitor Experience & Centre Manager, Carlton Marshes



Registered charity
no. 262777

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Thank you to National Lottery Players.

This is a new post, funded by the National Lottery Heritage Fund as part of a £4 million investment which is transforming Carlton Marshes into the southern gateway to the Broads National Park.

Matt Gooch, Broads Reserves Manager
Jo Shackleton, Wild Learning Officer

This is a once-in-a-career opportunity to lead the start-up and growth of a new nature destination in the Broads National Park.

With major habitat creation underway, Carlton Marshes will offer unparalleled opportunities to get close to wildlife.

Your leadership will develop it into the most exciting nature day out in East Anglia.

Opening mid 2020 at Carlton Marshes

Follow us



- **Visitor centre & café**
- **New walks**
- **More wildlife**



Suffolk Wildlife Trust is the county's nature charity – the only organisation dedicated wholly to safeguarding Suffolk's wildlife and countryside.

Founded in 1961 Suffolk Wildlife Trust has been leading conservation efforts in Suffolk and safeguarded some of the county's most important wildlife areas as nature reserves.

- We are supported by 28,000 members and 50 businesses. We have over 1,300 active volunteers.
- We care for nearly 8,000 acres of Suffolk's most precious habitats in our 50 nature reserves.
- We advise planners, landowners, communities and individuals on improving land for wildlife - to create a Living Landscape that is rich in wildlife where species can move out of protected sites through networks of linked up habitat.
- All our nature reserves are free for everyone to enjoy and our 7 Wild Learning centres provide opportunities for all ages to discover, explore and learn about the natural world. Last year we led 400 school visits and ran 550 events, including activities organized by our network of volunteer-led wildlife groups. In all, more than 60,000 people were involved with a wildlife activity organised by the Trust and many more enjoyed our reserves independently.
- We have a dedicated team of 11 Trustees and more than 70 members of staff.



Two of our fabulous Carlton Marshes volunteers

Picture a future where wildlife is thriving in our villages, towns and countryside, because everyone is doing more for nature. This is our vision for a wilder Suffolk.

With our local roots and reach, we can enable everyone to play their part in making Suffolk the nature-friendly county.

Our nature reserves are places of tranquillity and ‘naturalness’ where people can connect with wildlife. Our management principles reflect this, by favouring natural processes that create complex habitat mosaics and offer the best opportunities for wildlife.

Beyond our reserves, Suffolk’s wildlife is under pressure from intensive agriculture, new development and coastal change. We are working with landowners to influence the management of the wider countryside for wildlife. Future predicted climate change is likely to further impact on species and habitats, so we are working to create a more resilient countryside, with better, bigger and more joined up spaces for nature to enable wildlife to adapt to these changes.

We believe life with nature is good for us all and that society will care more and do more to help if people feel connected to nature. So, through our wide-ranging learning activities and the visitor experience we create at our centres we are striving to make nature part of everyday life, for everyone.

Carlton Marshes has a leading role to play in this.



Ellen Shailes, Broads Warden

- We will always act in the best interests of wildlife.
- We will secure a future for wildlife in Suffolk by connecting people to nature.
- We will make a difference by inspiring and empowering local action for wildlife.
- We are a learning organisation and will embrace new ideas to achieve our vision



Announcing the £4 million Heritage Fund grant for Carlton Marshes

Our vision for Carlton Marshes

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By 2022 the western fringe of Lowestoft will be a magnificent water-filled landscape.

This will transform the southern borders of the UK's most nature-rich National Park into a spectacular year-round destination for nature-based recreation, learning and play. A gateway to the Broads National Park that local people are proud of and make part of their everyday lives.

Unparalleled opportunities to get close-up to wildlife, brought to life by a landmark visitor centre, will make this the most accessible nature experience in East Anglia.

It will connect adults and children to the natural world and foster a stronger sense of place for the southern half of the Broads National Park from which a new nature tourism economy can grow.

With over 1000 acres of wildness, this will be a nationally significant place for wildlife.

Supporting breeding populations of some of the UK's rarest wetland species, Carlton Marshes will be recognised as a National Nature Reserve. It will be a place UK nature-lovers know about and aspire to visit.

More information about the project:

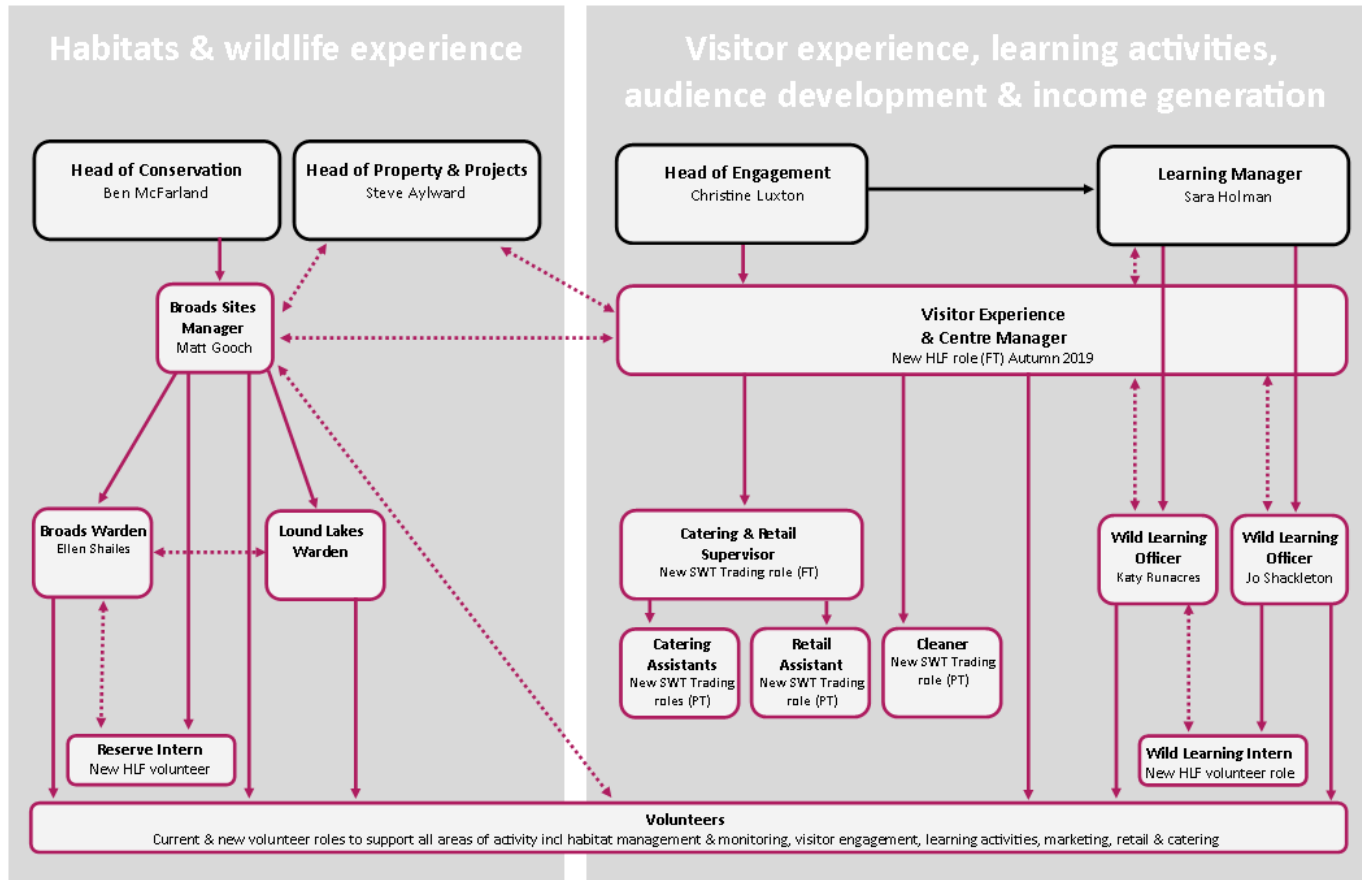
suffolkwildlifetrust.org/discover-carlton-marshes



Architect's impressions of the Carlton Marshes centre – opening spring 2020

Carlton Marshes team structure

Cross team working is integral to our success and is built into the structure through the lines of active communication



Lines of management responsibility →
 Lines of active communication ↔

□ Carlton Marshes on-site team



Katy Runacres, Wild Learning Officer, leading 'Carlton Marshes on the move' outreach activities

Organisation chart



Chief Executive

Julian Roughton

Head of Property & Projects

Steve Aylward

Conservation

Head of Conservation

Ben McFarland

CONSERVATION TEAM

Conservation Manager

Simone Bullion

Conservation Advisers

Penny Hemphill
Tracey Housley

Blyth River Catchment Advisor

Alice Wickman

Hedgehog Officer

Ali North

Conservation Planning

Vacancy
Jill Crighton

Consultancy Ecologists

Jill Crighton
Alison Looser

Reserves Adviser

Susan Stone

SUFFOLK COAST TEAM

Sites Manager

Alan Miller

Coastal Reserves

Warden
Sam Hanks

Sizewell Belts Warden

Dayne West
Sizewell Belts Asst Warden
Jamie Smith

SOUTH EAST SUFFOLK TEAM

Sites Manager

Andrew Excell

Meadows & Heaths Warden

Ben Calvesbert

Ipswich Volunteer Team

Steve Hook

Grazing Manager

Jane Barber

WEST SUFFOLK TEAM

Sites Manager

Will Cranstoun

Reserves Assistant

Joe Bell-Tye

Woodlands Warden

Giles Cawston

Woodlands Assistant

Jasmine Hardwick

Valley Fens Warden

Richard Young

Reserves Assistant

Debs Crawford

BROADS TEAM

Sites Manager

Matt Gooch

Broads Warden

Ellen Shailes

Reserves Assistant

Daniel Doughty

Lound Lakes Warden

Vacancy

Business Support

Head of Business Support

Sarah Meyer

Finance Officers:

Bridget Aldis
Liz Jones

RECEPTION TEAM

Reception Team Manager

Nikki Wilkinson

Receptionists

Gemma Foreman
Claire Rowan
Carole Wilson

HR Support Officer

Clare Rood

Volunteering Support Officer

Gemma Foreman

IT Support Manager

Vacancy

Learning & Development

Head of Engagement

Christine Luxton

Fundraising Manager

Amelia Maling

DEVELOPMENT TEAM

Community Fundraising Manager

Michael Strand

Membership Dev Officer

Shaun Norris
Annette Ellis

Lackford Visitor Officers:

Michael Andrews
Hawk Honey

Membership Manager

Samantha Grange

Membership Assistant

Nicola Martin

Design Manager

Clare Sheehan

Campaigns Manager

Kerry Stranix

Campaigns Officer

Ali North

Communications Officer

Jane Eade

Learning Manager

Sara Holman

Learning Officers:

Carlton Marshes
Joanna Shackleton
Katy Runacres

Foxburrow Farm

Cathy Smith
Emma Keeble

Lackford Lakes

Sophie Mayes

Redgrave & Lopham Fen

Deborah Key

Woodlands Ranger

Joanne Atkins

Ipswich

Lucy Shepherd

Rendlesham

Charlie Zakas

Mobile team:

Lauren Mack
Kirsty Wilmot
Vicky Bolton

Knettishall Heath Ranger

Charlie McMurray

Learning Dev Officer

Bev Rogers

Adult Learning

Claire Rowan

How to apply

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Please email your completed job application form to:
jobs@suffolkwildlifetrust.org

No agencies please.

Feedback will only be available for candidates at the interview stage.

Closing date:
Tuesday 16th July, 5pm

Interview date:
Monday 29th July

Interview location:
Carlton Marshes nature reserve
Burnt Hill Lane
Carlton Colville
Lowestoft
NR33 8HU

